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## GROUP BOOKING GENERAL TERMS & CONDITIONS 2012 – 2013

All information is subject to change according to the parameters of the hotel/air requirements specific to your group. Once booked and confirmed, you will receive a group-specific contract outlining all payment and policy details.

### DEPOSITS

- Sun Wing Airlines Champagne Flights** - \$50 per person
- Land Only Packages (9 Rooms or Less)** - \$50 per person minimum
- Land Only Packages (10 Rooms or More)** - \$100 per person (\$50pp NON-REFUNDABLE)
- Scheduled Air & Land Packages** - \$150 minimum per person
- Holiday Space** - \$200 NON-REFUNDABLE deposit per person
- High Demand Dates** – Additional non-refundable deposits and/or final payment may be required in advance.
- Early Booking Deals** – Some special hotel & air rates may require full payment in advance.
- Separate Hotel/Air Contract** – If a separate hotel/air contract is required, additional non-refundable deposits may be required.

### FINAL PAYMENT

**Final payment and names for all bookings** is due 60 days prior to departure. In some cases, a second payment may be required prior to this date, depending on the parameters of the separate air & hotel contracts.

**Separate Hotel/Air Contract** – If a separate hotel/air contract is required, second deposit and/or final payment may be required before 60 days prior to departure.

### REDUCTIONS

- 120 days or more prior to departure for Land Only Packages (9 Rooms or Less)** – No penalty.
- 120 days or more prior to departure for Land Only Packages (10 Rooms or More)** - \$50 per person minimum.
- 119-90 days prior to departure** - \$50 per person up to 40%. Reductions in excess of 40% will incur a penalty of \$100 per person.
- 89-60 days prior to departure** - \$50 per person up to 20%. Reductions in excess of 20% will incur a penalty of \$100 per person.
- Scheduled Air & Land Packages** – Additional penalties and restrictions apply.
- 59 days or less prior to departure** – No reduction allowed. Space is 100% non-refundable.
- Holiday Bookings** – Additional limitations and penalties apply.
- Hotel/Air Contract** – If a separate hotel/air contract is required, additional reduction restrictions may apply.

### FULL GROUP CANCELLATIONS

- 61 days or more prior to departure** - \$100 per person minimum
- 60 days or less prior to departure** – 100% non-refundable
- Scheduled Air & Land Bookings** – Separate cancellation restrictions apply.
- Holiday Space or High Demand Dates, 61 days or more prior to departure** – 100% deposit penalty.
- Separate Hotel/Air Contract** – If a separate hotel/air contract is required, additional cancellation penalties may apply.

### COMPLIMENTARY PASSENGERS

Your group may qualify for complimentary rooms/seats depending on the hotel, dates and number of guests booked. This group-specific information will be outlined in a contract upon booking.

**HOLIDAY & HIGH DEMAND DATES**

March 1 – April 8, 2012

April 16 – 23, 2012

November 22 – 26, 2012

December 18, 2012 – January 3, 2013

March 1 – April 7, 2013

April 15-22, 2013

November 27-December 2, 2013