



July 21, 2021

Dear valued partners,

As Cancun remains orange in the epidemiologic traffic-light system we are continuing to implement measures at our properties on destination to protect the health and well-being of our guests and staff. While the impact of these measures on our services and general operations is minor, we would like to inform you of these updates.

Following the guidance of the local ministries of health and adhering to national protocols and our own Safety-Assured Vacations program, **the current operating hours of resort restaurants, dance clubs, and bars will remain in place, closing at 11:00pm. 24-hour room service continues to be available.**

Please note that for their own safety and in accordance with government regulations, we recommend all guests wear face masks while enjoying the common areas of the resort.

The safety of our guests and employees is our top priority and it is our promise to continue to share up-to-date information as it becomes available. To learn more about our Safety-Assured Vacations protocols and download the complete guide, please [click here](#).

Kind regards,

Claudia García Siordia
Director of Sales Mexico
Blue Diamond Resorts