



## Safety protocols for healthy seduction...

Providing you with the most sensual and unique adult vacation experiences is the heart and soul of Desire Resorts; however, we take your health and wellbeing very seriously. Thus, to ensure you and your partner a seductive, healthy Desire Experience, we have been working on our new **Seductive & Sanitized safety protocol**.

Each of the measures that we have implemented, follow the recommendations of local, national, and international organizations, and will be updated as additional information becomes available. The Seductive & Sanitized program includes the following actions to protect your health during your stay:



### PREVENTIVE MEASURES:

- Enforcement of healthy social distancing in all common areas, including lobby, restaurants, bars, and pools.
- Temperature taking using infrared sensors.
- We have changed our buffets for live cooking stations.

Calle Sierra SM 03, MZ 09, Lote 17-01,  
Cancún, Quintana Roo, C.P. 77500,  
Teléfono 998 193 2221

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### CONSTANT SANITATION:

- Continuous and effective disinfection of in room surfaces and air conditioners.
- Constant disinfection of high contact areas every 30 minutes.
- Detailed disinfection of luggage at the time of arrival.



### CONTACTLESS TECHNOLOGY:

- Online check in and check out to prevent crowded lines.
- Virtual point of sale system and digital menus at restaurants and bars.



### PROTECTION SERVICES & MATERIALS:

- Personal protection equipment supplies for each guest (optional use).
- Anti-bacterial gel stations in all areas throughout the resort.
- Our Germ Patrol will be offering anti-bacterial gel to guests on a regular basis.
- 24-hour medical service.

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Additionally, we have implemented the following actions with/by our staff:

- Continuous training about preventative measures and disinfection processes for rooms and common areas.
- The use of face masks and personal protection equipment is mandatory.
- Guaranteed use of correct handwashing techniques.
- Regular taking of temperature.

## HEALTH CERTIFICATIONS

We have also enhanced sanitation and cleaning protocols to meet the new industry standards and will be reinforcing all health and sanitation certifications, including **Mexico's Distinctive H**.



### Distinctive "H"

Since 1990, the Mexican Secretary of Tourism has promoted, amongst touristic food and beverage providers, the generation of culture, quality, hygiene, and safety in the preparation of the products served in hotels, restaurants, and/or any type of fixed food vending establishments to which National and International visitors arrive.

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The “Distinctive H” is an annual recognition granted by the Secretary of Tourism, endorsed by the Secretary of Health, to food and beverage service providers that meet the standards designed by this program.

*“We have spent the last month undertaking preparations and consulting with local and international organizations to make sure our enhanced safety measures are up to the highest standards. We look forward to welcoming back guests and are confident that we will all adapt to our ‘new normal’ with minimal disruptions to the Desire Experience.”*

Rodrigo De la Peña  
CEO  
Original Group

We look forward to welcoming you back to the Caribbean's most erotic, couples-only resorts. Enjoy a pleasurable and healthy stay.

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