



## ENHANCED SAFETY PROTOCOLS

Your health and safety is paramount to us, which is why we have implemented the following enhanced, precautionary measures:



**Guest & Employee Health:** Additional signage reinforcing the importance of health and hygiene protocols, hand-sanitizing and hand-washing stations, minimal physical contact, and onsite 24/7 medical assistance.



**Physical Distancing:** Guests and employees are instructed to practice safe physical distancing at all times. This has also been reinforced through rearranged furniture placement, and redesigned meeting and event layouts.



**Employee Protocols:** Stringent hygiene protocols including required PPE, temperature readings, and continued training on global standards of sanitation set forth by third parties such as Ecolab and Cristal Standards.



**Guest Experience:** Specific, enhanced protocols for every aspect of the guest journey including arrival, luggage disinfection, non-invasive temperature readings, onsite experience and amenities, and more.



**Cleaning Protocols & Sanitation:** Increased frequency and continued use of EPA approved cleaning products such as Ecolab for all common areas, facilities, furniture, back-of-house, high contact surfaces, guest rooms, meeting and event spaces.



**F&B:** Internationally recognized methods of identifying and managing food safety related risk, including Hazard Analysis Critical Control Points (HACCP), and refined services that adhere to new protocols at restaurants, bars, in-room dining, meetings and events.

For more information on our enhanced cleanliness and sanitation plan, please visit:

[loscabos.nobuhotels.com](https://loscabos.nobuhotels.com)

**NOBU HOTEL**  
LOS CABOS