



SeaGarden

BEACH RESORT



SeaGarden Beach Resort in its continued commitment to create a safe environment for our employees and guests, has revised our Health and Safety Protocols. This revision has been undertaken in light of the Covid-19 pandemic that has necessitated enhanced sanitization features and the implementation of social distancing guidelines. We all have a part to play in ensuring that the destination and resort we love, continues to be a safe and fun getaway to enjoy our favourite and new experiences.



HOW WE PLAN TO KEEP EACH OTHER SAFE

Employee Protocols

- All our staff will be tested for Covid-19 prior to returning to work. Testing will be done by a Ministry of Health designated facility and a negative test result will be required before each employee returns to work.
- Employees will receive both internal and external training on the new health and safety guidelines.
- All staff will have their temperature checked and recorded on arrival. Anyone with a temperature of 38 degrees Celcius or higher will not be permitted entrance to the resort.
- Where employee-guest contact is required, it will be mandatory for employees to wear Personal Protective Equipment.





GUEST AND GENERAL PROTOCOLS

What to Expect on Arrival

- All guests will have their temperature checked on arrival. Any guest with a temperature of 38 degrees Celsius or higher will be quarantined in one of our designated isolation rooms and the Ministry of Health (M.O.H.) contacted. The M.O.H's directives/guidelines will then be followed.
- Hand sanitizing stations will be available in the lobby for guest use.
- All guest luggage will be sanitized.
- Social distancing guidelines will be indicated in the lobby.



What to Expect on our Private Beach

- Hand sanitizing stations will be placed throughout the beach.
- Beach chairs will be placed to enable social distancing.
- All water sports equipment will be sanitized between guest use.

What to Expect in our Food and Beverage Areas

- Guest temperature will be checked prior to entering each dining facility.
- Guests will be encouraged to make reservations for dining in advance.
- Guests will be escorted to their tables that would have already been pre-sanitized for them.
- All buffets will be manned by SeaGarden Employees who will serve guests.





GENERAL PROTOCOLS

- All suppliers, non-resident visitors, guests, staff and anyone else entering the property will have their temperatures checked. Individuals who are cleared to enter the resort will be directed to a sanitization station upon entry.
- There will be sanitization stations throughout the resort.
- Our resort will continue to ensure that all our spaces, guest and staff areas are frequently cleaned and disinfected. This includes guest rooms, elevator and stairwells, food and beverage areas, meeting and conference spaces, gym, tennis courts, beaches other activity areas and general resort areas.

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BEACH RESORT

GREAT FOOD • FRIENDLY PEOPLE • FAMILY FUN

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