



VivaAerobus has taken the precautions and recommendations of the World Health Organization, the Mexican Health Ministry and the Mexican Federal Aviation Agency. The prevention actions that VivaAerobus is implementing are the following:

- Our aircraft have HEPA (High Efficiency Particulate Air) filters to reduce the spread of pathogenic agents through the air. These filters extract more than 99.9% of bacteria, fungi and viruses, even if they are very small.
- We have increased the frequency in which we disinfect our aircraft, using products authorized by the health and aviation authorities.
- Our cabin crew has been trained to follow special protocols in case there is a passenger with suspicious symptoms.
- Onboard our flights, our cabin crew has all the necessary tools to keep clean, any areas where food is handled or stored. Our suppliers follow the highest international standards when handling the onboard catering for our flights.
- Cabin Crew and Airport Agents will wear a face mask at all times.
- Passengers are required to wear a face mask.