



January 21, 2021

### As per the New International Travel Requirements

The Centers for Disease Control and Prevention (CDC) within the Department of Health and Human Services (HHS) issued an Order on January 12, 2021 requiring proof of a negative COVID-19 test or documentation of having recovered from COVID-19 for all air passengers arriving from a foreign country to the US. This Order will be effective on January 26, 2021

**All Ritmo Cancun Resort & Waterpark** will be assisting guests' to comply with this new travel ruling. Tests available on site at special rates for our guests starting January 26th, 2021. Appointment needed. Our mutual customers will be able to make the test appointment before arrival. Our Concierge Manager will be assisting our mutual customers with the process sending and email to [guestservice@allritmocancun.com](mailto:guestservice@allritmocancun.com)

### PCR Test's Procedure:

- Our Concierge will assist in making the appointment for our guests at least 5 days before departure, together with this information:
  - Full Guest name
  - Passport number
  - Date of Birth
  - Contact phone number
  - Guest's email
- The Lab will do the test at the hotel
- The Lab will send the results by email to the Guests' email or to the Hotel's email within the next 24 hours

### Prices to be paid in cash (may vary according to the rate of Exchange)

PCR Test	\$135 USD per person
Antigen NAAT	\$ 50 USD per person

### Test Positive Covid-19?

We provide quarantine services for guests that test positive for COVID-19. As part of our quarantine service, we offer special discounted rate on accommodations for guests needing to quarantine up to 14 days. There is also the option of Booking the quarantine stay in designated hotels in the Destination.

Faustino González  
General Manager