



How to activate my
**ALL-IN MEDICAL
ASSISTANCE**



**Register here to
activate your travel
assistance.**

1



**Enter your reservation
number, email and
click sign up.**

2



**You will receive a
confirmation e-mail
and password.**

3



**Complete each
traveler information.**

4



Click Submit/Save

5

**To update your
information, please
use your e-mail and
password received in
the confirmation e-mail.**

How does ALL-IN MEDICAL ASSISTANCE WORK at property?



1
If you need medical assistance, report your issue to the hotel guest services team.



2
Contact MAS Servicios to report the emergency:
Phone: +1 954 516 6976
WhatsApp: +57 316 763 6033



3
MAS Servicios will direct you to the closest hospital.

BENEFITS	COVERAGE
Medical Assistance due to accident	Up to USD 55,000
Medical Assistance due to illness/ COVID included	Up to USD 55,000
First medical attention for pre-existing pain	Up to USD 1,000
Outpatient medications	Up to USD 2,000
Medication for hospitalization	These are included in the medical assistance above, (up to USD 55,000)
Dental assistance	Up to USD 250
Emergency medical transfer	Up to USD 50,000
Health transfer or repatriation	Up to USD 50,000
Funeral transfer or repatriation	Up to USD 50,000
Hotel expenses for convalescence	Up to 15 days / 14 Nights for USD 100 per night

BENEFITS	COVERAGE
Trip interruption	Up to USD 250
Psychological assistance	
Home Doctor	
Early return due to death of a relative	
Early return for home-related accidents	
Accompaniment of children under 15 years of age	
Accompaniment of elderly family members over 75 years	
Transfer of a family member due to an emergency	
Orientation in the case of loss of documents	
Checked luggage location	
Concierge assistance	
24-hour legal assistance	
Telemedicine	