

# CATALONIA

• HOTELS & RESORTS •

February 11th, 2021

Dear clients and partners,

At Catalonia Hotels & Resorts the safety of our guests is priority. We are constantly adapting our internal procedures according to the evolution of the worldwide situation, taking into consideration official governmental guidelines related to COVID-19.

Following up on the most recent announcement by the Centers for Disease Control and Prevention (CDC) in regards the requirement for a negative COVID-19 test to all air passengers entering the United States, we herewith would like to provide an update.

We are pleased to announce the inclusion of **COVID-19 viral antigen testing on-property at no cost** to guests traveling to the U.S., as accepted per CDC U.S. travel regulations beginning on January 26, 2021.

Antigen testing will be available for guests right in the comfort of our Resorts located in Mexico and Dominican Republic. The procedure will be carried out by a medical professional in a designated area of the resort and will be offered free of charge for guests returning to the United States, with a minimum stay of 3 nights.

Guests should contact our guest experience department prior or upon arrival, in order to schedule the test which should be done no more than 72 hours prior return to the US.

Test results will be received the same day. If a guest receives a positive test while on property that prevents departure, Catalonia Hotels & Resorts will provide a complimentary extension of stay for up to 10 days of quarantine for the affected guest and one companion, sharing the same room.

For guests travelling to countries that do not accept the antigen test, concierges at each resort will be glad to assist by providing contacts and approximate costs of testing available thru off property, third party providers.

The previous will be available to all air passengers entering the United States until the requirements marked by the CDC change.

We will continue to share up to date information as it becomes available. To learn more about our safety protocols related to COVID-19 please visit our webpage [www.cataloniahotels.com](http://www.cataloniahotels.com).

Sincerely,

Catalonia Hotels & Resorts

**Disclaimer:** COVID-19 viral testing is a third-party service provided by a certified local laboratory. Catalonia Hotels & Resorts will not accept responsibility for any disputes related to this service. The use of this service is at the complete discretion of the guests who will always have the option to visit any local clinic to take the test on their own expenses.