

CATALONIA

• HOTELS & RESORTS •

June 3rd, 2022

Dear Valued Partners

Catalonia Hotels & Resorts appreciates your ongoing support. We have some important updates for you regarding the proactive steps that continue to ensure our mutual guests' satisfaction.

- As of Friday, June 10th, 2022, our complementary covid-19 antigen testing program will no longer be effective.

As we continue to closely monitor the latest developments surrounding COVID-19, In an effort to remain true to our commitment to providing a seamless and safe travel experience for all, we have actively worked to offer convenient and affordable onsite testing options for guests having to meet those requirements. Tests are being administered by a third-party healthcare provider at all our Catalonia Resorts in The Dominican Republic and Mexico.

Tests will be performed at the hotel in a dedicated isolated area and following the hotel's enhanced safety protocols.

On-site test costs

Destination	Type	Cost
DR	Antigen	30.00 USD
DR	PCR	81.00 USD
MX	Antigen	22.00 USD
MX	PCR	80.00 USD

Guests should contact our guest experience department upon arrival, in order to schedule the test which should be done no more than 24 hours prior to returning to the USA. Test results will be received the same day. If a guest receives a positive test while on property that prevents departure, Catalonia Hotels & Resorts will provide a complimentary extension of stay for up to 5 days of quarantine for the affected guest and a special discounted rate for family or companion (25% Discount on www.cataloniahotels.com public rate).

Sincerely,
Catalonia Hotels & Resorts

Disclaimer: On site COVID-19 PCR testing is a third-party service provided by a certified local laboratory and subject to availability. Catalonia Hotels & Resorts will not accept responsibility for any disputes related to this service. The use of this service is at the complete discretion of the guests who will always have the option to visit any local clinic to take the test on their own expenses.