

## ***NOTHING SHOULD STOP YOUR DESIRE TO TRAVEL!***

### **COVID-19 TESTS DURING YOUR STAY**

Current regulations require all air travelers flying to the United States, Canada, and other countries to present proof of negative COVID-19 test results to enter their territories. It is mandatory for the airlines upon check-in to receive a negative result from the passenger before they allow them to board the flight. If a passenger does not provide documentation of a negative test or recovery or chooses not to take a test, the airline can deny boarding to the passenger.

On site property testing PCR or Antigen will be offered to our guests.

## ***GETTING YOUR COVID-19 TEST IN CROWN PARADISE ALL-INCLUSIVE RESORTS IS SIMPLY AND SAFE***

In Crown Paradise Resorts we have very strict health and safety protocols in place in our resorts in Cancun and Puerto Vallarta to ensure the wellbeing of all our guests. We also have reached out to local COVID-19 test suppliers in our tourist destinations, so our guests can comply with these new travel regulations without the minimum hassle.

## ***FREQUENTLY ASKED QUESTIONS***

You may have some questions before traveling, we have some answers for you. Our hotel staff can always help you and guide you anytime during your stay.

### **IS COVID-19 TESTING AVAILABLE IN MY HOTEL?**

Guests staying at our properties in Cancun or Puerto Vallarta will be able to obtain a PCR test or Antigen test inside the hotel by appointment or by visiting the off-Site laboratories.

### **WHAT KIND OF TEST I NEED TO TRAVEL BACK HOME?**

Each country has different regulations. For travelers departing to the United States, options for this test include a PCR or Antigen test. The Antigen test is the most recommended option for USA travelers as results can be ready in just 40 minutes. Canadian travelers must present PCR test results, which usually takes 2-3 days.

### **MUST CHILDREN GET TESTED AS WELL?**

Yes. Observe that each country has its regulations. In the case of the USA, according to the CDC, anyone above the age of 2 must get tested before entering the country. In the case of Canada the negative COVID-19 test results are obligatory only for travelers of 5 years and older.

### **WHAT IF I AM NOW ABLE TO BOARD THE FLIGHT?**

Crown Paradise Resorts have special distressed rates for these cases. We offer this alternative to our guests to stay until they fulfill their requirements to fly back home.

## **HOSPITALS & LABORATORIES**

### **PUERTO VALLARTA**

Guests staying at the Crown Paradise Puerto Vallarta properties will be able to obtain a PCR test or Antigen test inside the hotel by appointment or visiting the off-site laboratories. Results for the Antigen test can be ready in just 30 minutes and the PCR test usually takes 24 - 48 hours.

#### **HIGIENYCAL**

- Antigen Rapid Test - \$67 USD\*  
Results in 15 minutes
- PCR Test (Polymerase Chain Reaction) - \$250 USD\*  
Results within 2 business days  
\*A previous appointment is required, up to 2 days before test application.

### **CANCUN**

Guests staying at Crown Paradise Cancun will be able to obtain a PCR test or Antigen test inside the hotel by appointment or visiting the off-site laboratories. Results usually take 24 - 48 hours.

#### **HOSPITEN**

- PCR Test (Polymerase Chain Reaction) - \$267 USD\*  
Results in 24 hours
- Antigen Rapid Test - \$55 USD\*  
Results in 1 hour

#### **HOSPITAL GALENIA**

- PCR Test (Polymerase Chain Reaction) - \$182 USD\*  
Results in 24 hours
- Antigen Rapid Test - \$55 USD\*  
Results in 1 hour

#### **HOSPITAL AMERIMED**

- PCR Test (Polymerase Chain Reaction) - \$142 USD\*  
Results in 24 hours
- Antigen Rapid Test - \$55 USD\*  
Results in 1 hour

*\*Prices in USD may vary according to the exchange rate.*

Travelers will be responsible for covering the test costs transportation to the locations and arranging the appointment with enough time to comply with the flight time and airline requirements. Travelers must follow the instructions received by the air carriers, which are respectively established by the destination country regulations.