



FLAMINGO CLEAN & SAFE STAY *All Around*

At **Flamingo Cancun Resort** we have always been committed to providing the best and safest experience during your stay. Now, we expand this commitment to the **Flamingo Clean & Safe Stay *All Around*** program, in which we include the COVID19 antigen test (for reservations with a minimum stay period of 4 nights), accepted by the Center for Disease Control and Prevention (CDC US), derived from regulations recently issued travel documents and which will be mandatory to present documentation of the test carried out 72 hours before the departure of your flight to the United States.

The antigen test will be available in-house at no additional cost for reservations made as of January 19, 2021, and checking out as of January 26 to August 31, 2021, in double occupancy (limited to 2 tests per room) with a period minimum stay of 4 nights.

For those reservations that do not fall within the above requirements, the test can be done by paying an amount of \$500.00 MXN (includes taxes).

Tests will take place in a conditioned place within the hotel and will be managed by **Amerimed**.

For guests traveling to countries that do not accept the antigen test and require a PCR test, we have a list that contains information on available laboratories that offer these tests. You can request this information on the day of your arrival at front desk.

INFORMATION ABOUT THE CDC TESTING REQUIREMENTS

According to the CDC, air passengers entering the U.S. will be required to present documentation of a negative COVID-19 viral test (called a Qualifying Test) conducted within the 3 days before their flight to the U.S. departs.

- Documentation should be for a viral test (NAAT or antigen) as approved or authorized by the relevant national authority.
- Test results must state: Negative, SARS-CoV2 RNA Not Detected, SARS-CoV-2 Antigen Not Detected, or COVID-19 Not Detected. Invalid will not be accepted.
- Documentation may be paper or electronic copy and must include the name and contact information for the laboratory or healthcare personnel who performed the test.
- Test results may be required to be shown again upon landing.

Alternatively, passengers may provide documentation of having recovered from COVID-19 with documentation of test results conducted during the 3 months preceding the flight's departure from a foreign country.

- Test results must state: Positive, SARS-CoV2 RNA Detected, SARS-CoV-2 Antigen Detected, or COVID-19 Detected. Invalid will not be accepted.
- Additionally, a letter from a licensed health professional stating that the passenger has been cleared for travel (called Documentation of Recovery) is required.

Finally, all airline passengers will be required to present a simple CDC attestation form to the airline for collection prior to boarding. The CDC attestation form can be found at <https://www.cdc.gov/coronavirus/2019-ncov/travelers/testing-international-air-travelers.html>

INFORMATION FOR GUESTS WITH POSITIVE RESULTS

For those guests with a **positive** results and wish to spend their isolation at the hotel, we have created special protocols for their safety and tranquility during their stay, ranging from cleaning their room, food delivery, laundry, to contacting the medical service in case of an emergency, etc.

These guests will have a special rate that will be provided directly at front desk. Or, information on COVID hotels where they can stay with peace of mind.

It is the responsibility of the guests to notify to front desk by telephone and in a timely manner if the result of their test is positive and immediately quarantine.