

IMPORTANT JAMAICA CARES UPDATE: DISCHARGE PROTOCOLS FOR PERSONS WHO HAVE TESTED POSITIVE FOR COVID-19

Dear Valued Partners,

Thank you, as always, for your outstanding support in selling Jamaica! We understand you may have clients with questions on our industry-leading Jamaica CARES program. In particular, what is the procedure if they test positive on the island? Please see below:

What is the departure requirement from Jamaica for U.S. Travelers?

Per U.S. regulations, travelers are required to show a negative COVID-19 viral test result taken no more than 1 day before travel, or documentation of having recovered from COVID-19, before they board their flight.

What does a client do who tests positive while on island?

Visitors to the island who have tested positive are required to be isolated to help reduce the chance of infection spread. Accommodations for isolation can be arranged with their hotel. For those clients who do not have travel insurance, or whose insurance does not cover additional nights accommodations and meals, these must be arranged and paid for through the hotel depending on each hotel's policy.

When can clients be released from isolation?

Release from isolation can be approved according to the rules of their country of destination and the airlines, provided that the person goes straight from isolation to the flight utilizing transportation and airport protocols that are put in place to decrease risk of exposure to other passengers, staff, and the general population.

All departing visitors including business travelers and members of the diaspora (not normally resident in Jamaica) who have tested positive and are asymptomatic or who have mild symptoms and are recovering (as per medical team's evaluation) can be released from isolation by Jamaica's Ministry of Health after 5 days, to travel on the 6th day. The day the positive test is taken does not count as an isolation day. For individuals who remain symptomatic after 5 days, the ten days quarantine period must be completed.

Please see additional important reminders on pre-entry requirement to Jamaica for U.S. clients:

- Fully vaccinated travelers who have a negative PCR test taken within 72 hours of departure will not be required to quarantine on arrival.
- Unvaccinated travelers staying outside the resilient corridors are required to quarantine for 14 days.
- Persons 12 years and older will need to provide a negative COVID-19 test (PCR or Antigen), which was conducted **within 72 hours prior to date of travel** at check-in for their inbound flights.
- All persons intending to travel to Jamaica must apply for and obtain approval for a Travel Authorization before arrival in Jamaica. Apply online at www.visitjamaica.com
- The U.S. Department of State has updated the Requirements for Air Travel to the US that become effective on November 8, 2021. Learn more www.travel.state.gov.

For more information on entry protocols for Jamaica, please see our list of Frequently Asked Questions [here](#).