



June 29, 2021

Dear Travel Partners,

**Covid-19 Testing for Guests *AMENDED***

Effective new bookings made July 1, 2021 & onwards, Karisma Hotels & Resorts will offer **on-site antigen and PCR testing at a reduced rate**, as noted below. Existing confirmed bookings and bookings made prior to this date will still receive the complimentary, on-site antigen test.

If a guest's test results are positive, quarantine accommodations will be provided at a 50% discount from current rates at time of travel and to be paid at the resort. This rate will be extended until a doctor certifies clearance for travel with a negative test result, for a maximum stay not to exceed 14-nights.

Guests are required to arrive on time for their scheduled test appointment and comply with all requirements. If guests are late or miss their scheduled appointment, the appointment is forfeited and will automatically cancel. Guests will incur a cancellation fee equal to 50% of the test cost and will then have the option of rescheduling their test appointment. This cancellation fee is in addition to the cost of the test (as listed below) and all fees to be paid at the resort.

DESTINATION	ANTIGEN	PCR
Negril, Jamaica	\$31.00	\$140.00
Punta Cana, Dominican Republic	\$37.00	\$81.00
Riviera Maya, Mexico	\$25.00	\$132.00
<i>All rates in USD, per person.</i>		

We ask that you please update your records immediately and inform guests accordingly. Policies are subject to be reviewed and amended accordingly and future updates will be communicated in a timely manner.

We encourage you to stay informed with Karisma's Peace of Mind initiative by visiting our [website](#) for FAQs and updates and to also stay up to date on your country's travel requirements by visiting your local government website.

Stay well,

Marilyn Cairo  
VP of Global Sales