



## REGARDING COVID-19 TESTING TO OUR GUESTS

Effective December 6, 2021, new U.S. travel requirements will be implemented. All non-immigrant, non-U.S. citizen air travelers to the United States will be required to be fully vaccinated and to provide proof of vaccination status prior to boarding an airplane to the United States., At Santa Fe Grupo Hotelero we proudly announce that our hotels will provide a complimentary rapid antigen testing — up to 2 guests per room, traveling to the USA after staying a minimum of 3 nights with us, checking its availability upon arrival.

This test is carried outside near by the hotel facilities except at Krystal Grand Los Cabos, Krystal Grand Cancun, Krystal Cancun and Krystal Ixtapa and will be performed with the highest medical standard and same-day results.

In addition, for guests traveling to countries requiring a PCR testing instead, our team will help facilitate testing through a third-party service outside our facilities; guests should contact the concierge upon arrival to check availability and schedule its departure health screenings. Additional fees will apply.

Since the beginning of the current pandemic, our hotels have successfully implemented the health certification program called Stay Safe & Clean©, based on compliance with strict hygiene and sanitation protocols, with the main objective that our guests feel the greatest trust and safety in our hotels.

Likewise, continuing with the solidarity and service that precedes us, in the event that the diagnosis resulting from any test is positive, the guest in question may be the beneficiary of a special rate for their 14-day quarantine under the shelter of our hospitality.

For more information about our hygiene and sanitation protocols and the travel conditions imposed by the US authorities, we recommend entering the following links:

<https://bit.ly/cdctesting2>