



Last update: January 4th, 2022

Dear valued Traveler

Hoteles Solaris de México is pleased to announce the inclusion of COVID-19 antigen testing on –property at Royal Solaris Cancun, GR Solaris, GR Caribe by Solaris and Royal Solaris Los Cabos at special cost of \$10 USD per person to guests traveling to the U.S., as accepted per CDC U.S. travel regulations beginning on January 26, 2021..

We recommend you to check with your airline in advance that tests made at the hotel are accepted. Otherwise, must be made in an external laboratory and covered by the guest.

Test results will be received prior to your departure from the property in written format as required by the CDC. Guests should contact the concierge at each resort upon arrival to schedule departure testing.

For guests traveling to countries that do not accept the antigen test (outside of the US) and require PCR testing, we will provide a special cost \$2,200 mexican pesos (\$110 dollars *) per person in Cancun an special price per person in Cabos. The tests are also available at the airports and health centers of both destinations.

* Depending of the exchange rate of the day.

Covid-19 test are also available at the airports, for additional information please check the following links.

CANCUN: <https://www.cancunairport.com/covid-19-testing-information.html>

LOS CABOS:

https://www.aeropuertosgap.com.mx/files/BP-GAP_instala_laboratorios_22-01-21vf.pdf

<https://www.visitloscabos.travel/covid-test/>

On-site property testing will be administered by the resort's medical center.

CANCUN Y CABOS

In case you have arrived to Cancun, Los Cabos or the country, before your arrival date at the property, you must present a negative COVID certificate at check-in. Test carried out 24 hours or less prior your entry, otherwise you will not be able to access the hotels.

If a guest arrives to stay at the hotel showing a negative antigen or PCR test performed 24 hours or less prior to arrival and has a reservation of 3 nights or more, in case of testing positive upon departure, the hotel will provide a courtesy stay of 4 days / 3 nights in our hotel or accommodation in another place assigned by the company.

In case of testing positive without showing this negative antigen or PCR test upon arrival, we have a preferred rate of \$ 50.00 dollars per person per night on a double or triple occupancy and single basis rate of \$ 95.00 dollars per night.

- During this period of time either in Cancún or Los Cabos your mobility will be restricted to your room, or you will not be allowed to leave or move to other areas of the hotel.



- If you want to move out of the hotel to another property or a vacation rental apartment to pass your quarantine, we will assist you in finding such accommodation. Always paying by the guest. A certificate will be issued to the guest for the unused nights of their stay.

*Conditions subject to change without prior notice. Restrictions apply.

INFORMATION ABOUT THE CDC TESTING REQUIREMENTS

According to the CDC, air passengers entering the U.S. will be required to present documentation of a negative COVID-19 viral test (called a Qualifying Test) conducted within 24 hrs before their flight to the U.S. departs.

Documentation should be for a viral test (NAAT or antigen) as approved or authorized by the relevant national authority. Test results must state: Negative, SARS-CoV2 RNA Not Detected, SARS-CoV-2 Antigen Not Detected, or COVID-19 Not Detected. Invalid will not be accepted.

Documentation may be paper or electronic copy and must include the name and contact information for the laboratory or healthcare personnel who performed the test. Test results may be required to be shown again upon landing.

Alternatively, passengers may provide documentation of having recovered from COVID-19 with documentation of test results conducted during the 3 months preceding the flight's departure from a foreign country.

Test results must state: Positive, SARS-CoV2 RNA Detected, SARS-CoV-2 Antigen Detected, or COVID-19 Detected. Invalid will not be accepted.

Additionally, a letter from a licensed health professional stating that the passenger has been cleared for travel (called Documentation of Recovery) is required.

Finally, all airline passengers will be required to present a simple CDC attestation form to the airline for collection prior to boarding. The CDC attestation form can be found here for reference.

For full information, please reference the FAQs on the CDC website, which can be found here: <https://www.cdc.gov/CENTERS FOR DISEASE CONTROL AND PREVENTION> Links with this icon indicate that you are leaving the CDC website.. The Centers for Disease Control and Prevention (CDC) cannot attest to the accuracy of a non-federal website. Linking to a non-federal website does not constitute an endorsement by CDC or any of its employees of the sponsors or the information and products presented on the website.

www.cdc.gov

We thank you for your support and partnership.

Sincerely,

Hoteles Solaris de México