

## TRAVEL WITH PEACE OF MIND

Welcome to the all-inclusive Sonesta Resorts on the Caribbean Island of Sint Maarten — comprising of the fun-for-all-ages Sonesta Maho Beach Resort, Casino & Spa and the adults-only Sonesta Ocean Point Resort — located at the heart of Maho Village, a destination within a destination featuring Casino Royale, the largest gaming emporium on the island, as well as diverse restaurants, a coffee shop, and various retail stores.

With travel protocols changing by the day, we want you to feel safe and secure knowing that you can travel to and depart from your vacation with peace of mind when staying with us.

Below is a checklist of travel and resort information that you need to know before you go.



### ENTRY REQUIREMENTS AND SINT MAARTEN VISITORS PROTECTION PLAN

**The following information is provided by Electronic Health Authorization System (EHAS) of Sint Maarten and is subject to change without notice on our website. For the most updated and complete details, please visit the government's official website: [stmaartenentry.com](https://stmaartenentry.com).**

#### **Mandatory Entry Application:**

Travelers to Sint Maarten are required to complete a mandatory health authorization application via the Electronic Health Authorization System (EHAS) available on [stmaartenentry.com](https://stmaartenentry.com) and upload their negative test result. The application **MUST** be completed in order to be processed. This includes proof of a negative COVID-19 test result, information on the vaccination status (including proof of completed vaccination in case fully vaccinated) and the purchase of the mandatory COVID-19 insurance in case required.

#### **Island and Resort Entry Requirements for Non-Vaccinated and Fully Vaccinated:**

As of November 1, 2021 all travelers to Sint Maarten who are fully vaccinated are exempted from a COVID-19 test. The completed vaccination date cannot be older than one year, unless a booster shot has been administered before the ending of the one-year term. The EHAS application must still be completed. The date of completion of vaccination must be submitted as well as valid proof of vaccination from the country where the vaccine was administered. A received booster shot must be indicated in the appropriate field and proof thereof must be uploaded as well. This will only be applicable for travelers who are fully vaccinated with the approved vaccines of the RIVM and the WHO organization.

You are considered fully vaccinated with an accepted vaccine:

- **2 weeks** after the second dose in a 2-dose series, such as the Pfizer, Moderna, Astrazeneca, Sinopharm, Sinovac/Coronavac and Covishield vaccines, or
- **2 weeks** after a single-dose vaccine, such as Johnson & Johnson/Janssen vaccine, or
- **2 weeks** after the second dose in a 2-dose series **combination of a single dose Pfizer or Moderna with a single dose Astra Zeneca**, or
- **2 weeks** after a single-dose of vaccine **after a confirmed COVID-19 infection** (to be stated on proof of vaccination in absence of a digital COVID-19 vaccination certificate).
- the **accepted Covid-19 vaccines** are: Comirnaty (Pfizer), Spikevax (Moderna), Vaxzevria (Astrazeneca), Johnson & Johnson/Janssen, Covishield (Astrazeneca), Sinopharm and Sinovac/CoronaVac.

All other safety and hygiene protocols like social distancing, face mask use and hand sanitizing remain in place.

As of November 1, 2021 all children 5 year of age or older are required to have a negative Covid-19 test in accordance with the required type of test for the risk status of the country of origin. For the age category of 5 up to 10 years, an oropharyngeal swab will also be accepted.

For those who are not vaccinated, testing requirements remain as of July 1, 2021: the rt-PCR test must be performed on a nano-pharyngeal swab within 72 hours before departure by travelers originating from US territories and Canada. Alternatively, these travelers can also perform an antigen test within 48 hours prior to departure to Sint Maarten. All FDA approved antigen tests including those with Emergency Use Authorization only (EUA) are accepted. Tests performed outside of the 48 hours period and home tests will not be accepted. For all other countries, please refer to [stmaartenentry.com](https://stmaartenentry.com).

### **Mandatory Insurance:**

As of January 10, 2021, Sint Maarten rolled out the SXM Protection Plan, a mandatory health coverage for visitors that is very affordable and assures a relaxing and safe vacation with advanced protection in case guests test positive while vacationing on our friendly island. The insurance is required for all foreign nationals except for residents, visitors who arrive and leave the same day, crew members and transit/transfer passengers who do not need to recheck their luggage. The St. Maarten Visitors Protection Plan is sold and processed via the mandatory online health form on [stmaartenentry.com](https://stmaartenentry.com). For detailed information on the Sint Maarten Visitors Protection Plan, please visit [sxmprotectionplan.com](https://sxmprotectionplan.com)

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### **ON-SITE TESTING FOR YOUR RETURN**

Sonesta Resorts Sint Maarten, located at the heart of Maho Village, a destination within a destination, has on-site testing available to you. The Abbott Panbio™ COVID-19 Ag Rapid Test is administered by a healthcare professional. For convenience, the resorts offer testing slots, Monday through Saturday, with mandatory pre-booking of appointments through the resorts' front desk. Tests cost \$55 USD per person and test results are available within 24 hours. While there is no testing normally offered on Sundays, please check with the Front Desk for potential solutions. The Abbott's Panbio™ COVID-19 Ag Rapid Test has been authorized by WHO (World Health Organization), it is widely used in the Netherlands by the Dutch Public Health Authorities (RIVM) and it has been approved as a pre-travel test by the Sint Maarten Government.

In addition, PCR tests are also available to guests who require them for their onward travel. Sonesta Resorts Sint Maarten has arranged with the country's top lab to get PCR testing available within Maho Village. Testing will be conducted by St Maarten Laboratory Services (SLS), daily except Sundays from 8am. The test location is across the street from our resort. The cost of the RT-PCR is \$75.00 USD and can be paid by of cash (in USD) or credit card (in USD). Test results will be emailed directly to the guest. To expedite this process guests are asked to schedule with the front desk and advised to come with the proper documentation.



### ONLINE CHECK-IN ON DAY OF YOUR ARRIVAL

Save time, skip the line! Sonesta Resorts Sint Maarten now offers an [express online check-in](#) for added convenience. You can check in any time on the day of your arrival. When you arrive at the resort, you need only pick up your wristband. Your room or suite will be ready after 3pm. If you need assistance with your confirmation number, please contact reservations via email at [reservations@sonestastmaarten.com](mailto:reservations@sonestastmaarten.com).



### PURECARE: SONESTA RESORTS SINT MAARTEN'S HEALTH AND SAFETY PROTOCOLS

Sonesta Resorts Sint Maarten prioritizes the health and safety of our guests with our [PureCare sanitization program](#), which has been developed following best practices from the WHO, CDC, Sint Maarten Hospitality and Trade Association, and Sint Maarten's Ministry of Health, and validated by local experts for maximum efficacy. For more information, please visit [sonesta.com/purecare](https://sonesta.com/purecare).



### RESORT EXPERIENCE

At Sonesta Resorts Sint Maarten, we believe the power of hospitality is needed most of all, especially in challenging times like these, and we will remain steadfast in our commitment to you, our guests, and do all that we can to see that you and your loved ones have a safe and enjoyable stay with us.

One of the amazing parts of traveling around the world is meeting people from many rich and varied cultures, and since our guests come from different and diverse backgrounds, it is important that everyone understands the behavioral standards set in place at Sonesta Resorts Sint Maarten, which is outlined in our [Guest Conduct Policy](#). We strongly encourage all guests to read this policy before the start of their trip as it is intended to help ensure that all guests are able to participate in a safe and enjoyable resort experience. In addition, guests are expected and obliged to comply with applicable laws in Sint Maarten.

Information is subject to change based on updated government regulations, and in accordance with local health and safety guidelines, some facilities and services may be limited until further notice.

While at the resort, front desk and our concierge services can help guide you through our daily events and activities, you can also view updates on our What's On boards located in public areas, and don't forget, you can also download our Sonesta Resorts Sint Maarten app at [sonesta.com/stmaartenapp](https://sonesta.com/stmaartenapp) prior and during your trip. Follow and engage with us on social media: Instagram [@mahobeachresort](#) or [@oceanpointresort](#) and Facebook.com/SonestaStMaarten or Facebook.com/oceanpointresortsxm. Don't hesitate to send us a direct message should you have any questions, and our team will best guide you through.



## RESERVATIONS

Guests who are unable to travel and need to modify their reservations or want to learn about available options, have any questions about a booking, pre-travel requirements or need any recommendations, please email our Reservations Department at [reservations@sonestastmaarten.com](mailto:reservations@sonestastmaarten.com).

Stay safe and healthy, and we look forward to welcoming you soon to Sonesta Resorts Sint Maarten!

Management,

Sonesta Resorts Sint Maarten

*This page was last updated on November 1, 2021. The above information is subject to change based on updated government regulations.*