

## **TRAVEL WITH PEACE OF MIND TO SONESTA RESORTS SINT MAARTEN:**

*Please read this important travel and resort information outlined for you regarding your upcoming stay at Sonesta Resorts Sint Maarten.*

With travel protocols changing by the day, we want you to feel safe and secure knowing that you can travel to and depart your vacation with peace of mind when staying with us in Sint Maarten, also known as the Friendly Island. Below is your pre-arrival checklist, and don't forget to pack your passport and swimsuit!

### **ENTRY REQUIREMENTS**

The government of Sint Maarten accepts an rt-PCR test for the SARS-COV-2 virus obtained from a nasopharyngeal swab performed within 120 hours prior to departure or an antigen test for the SARS-COV-2 virus obtained from a nasopharyngeal swab performed within 48 hours prior to departure for entry to the destination. Travelers to Sint Maarten are required to complete a mandatory health authorization application via the Electronic Health Authorization System (EHAS) available on <https://www.stmaartenentry.com/> and upload their negative test result at least 12 hours prior to departure. More details, including which specific brands of rapid antigen tests are accepted, can be found at the government's official website: <https://www.stmaartenentry.com/>.

### **RAPID ANTIGEN TESTING AVAILABLE AT THE RESORT**

The all-inclusive Sonesta Resorts Sint Maarten now has on-property rapid antigen testing available to you. The Abbott Panbio™ COVID-19 Ag Rapid Test is administered by a healthcare professional, with results available within 30 minutes. All results are certified by a doctor and sent via email, with a hard copy available if the guest desires. Abbott's Panbio™ COVID-19 Ag Rapid Test has been authorized by WHO (World Health Organization), it is widely used in the Netherlands by the Dutch Public Health Authorities (RIVM) and it has been approved as a pre-travel test by the Sint Maarten Government.

For your convenience, the resorts offer testing slots in the morning and in the evenings, with mandatory pre-booking of appointments through the resorts' front desk. Tests cost \$55 USD per person.

### **RECEIVE UP TO \$120 IN RESORT CREDIT**

Sonesta Resorts Sint Maarten offers a \$120 per person resort credit for out-of-pocket testing costs to help offset the cost of COVID-19 testing required for traveling to and from the destination, and the rapid antigen departure testing can also be included in that credit. While your resort stay is all-inclusive with all meals, drinks, scheduled resort activities and other extras included, the resort credit can be used toward spa treatments, room upgrades and premium bottles of wine. The resort credit offer is available for travel now through April 5, 2021 and based on a minimum stay of three nights. The cost of the rapid antigen testing for departure to regions that require testing can also be applied towards this resort credit.

Guests are simply asked to present a valid receipt for their arriving COVID-19 test upon arrival at Front Desk. Receipts must be valid documents showing guest's name, lab name and contact info, date of test (as per Sint Maarten entry requirements), cost paid for the test and proof of payment—credit is only applicable if guest paid out-of-pocket and not covered by guest's insurance. The resort credit does not have cash value, cannot be deducted from room rate and can only be applied towards on property services and amenities.

## **SINT MAARTEN VISITORS PROTECTION PLAN**

As of January 10, 2021, Sint Maarten rolled out the SXM Protection Plan, a mandatory health coverage for visitors that is very affordable and assures a relaxing and safe vacation with advanced protection in case guests test positive while vacationing on our friendly island. The insurance is required for all foreign nationals. The St. Maarten Visitors Protection Plan is sold and processed via the mandatory online health form on <http://www.stmaartenentry.com/>. For detailed information on the Sint Maarten Visitors Protection Plan, please visit <http://www.sxmprotectionplan.com/>

## **ONLINE CHECK-IN ON DAY OF YOUR ARRIVAL**

Save time, skip the line! Sonesta Resorts Sint Maarten now offers an online check in (<http://express.rquest.com/cico/check-in/1295/SonestaStMaarten>) for added convenience. You can check in any time on the day of your arrival. When you arrive at the resort, you need only pick up your wristband. Your room or suite will be ready after 3pm. If you need assistance with your confirmation number, please contact reservations via email at [reservations@sonestastmaarten.com](mailto:reservations@sonestastmaarten.com).

## **PURECARE: SONESTA RESORTS SINT MAARTEN'S SAFETY MEASURES**

Sonesta Resorts Sint Maarten prioritizes the health and safety of our guests with our PureCare sanitization program (<https://www.sonesta.com/sx/maho-bay/sonesta-ocean-point-resort-st-maarten/purecare>), which has been developed following best practices from the WHO, CDC, Sint Maarten Hospitality and Trade Association, and Sint Maarten's Ministry of Health, and validated by local experts for maximum efficacy. For more information, please visit <https://www.sonesta.com/purecare>

## **RESORT EXPERIENCE**

Please note that in accordance with local health and safety guidelines, some facilities and services may be limited until further notice. Front desk and our concierge services will help guide you through our daily events and activities. Don't forget to download our Sonesta Resorts Sint Maarten app at Google Store. (<https://play.google.com/store/apps/details?id=com.monscierge.maho>)

At Sonesta Resorts Sint Maarten, we believe the power of hospitality is needed most of all, especially in challenging times like these, and we will remain steadfast in our commitment to you, our guests, and do all that we can to see that you and your loved ones have a safe and enjoyable stay with us. Should you have any questions prior to arrival, don't hesitate to contact us at [reservations@sonestastmaarten.com](mailto:reservations@sonestastmaarten.com)